

Message

From: Fleury, Mathieu (Personal) [/O=EXCHANGELABS/OU=EXCHANGE ADMINISTRATIVE GROUP (FYDIBOHF23SPDLT)/CN=RECIPIENTS/CN=166CB13D87BB4C15AF2C21DBAEFBF3CE-FLEURYMA]
Sent: 2/17/2022 4:56:58 PM
To: Ayotte, Kim [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=a56df4e28f7c4aec82575d3047580817-ayotteki]
CC: Kanellakos, Steve [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=1c0907111ddf4cb7a38a8a65769649dc-kanellakst]; Galipeau, Stephane [/o=ExchangeLabs/ou=Exchange Administrative Group (FYDIBOHF23SPDLT)/cn=Recipients/cn=2dbe14fe3e9c4cfc8439efd58410684f-galipeaust]
Subject: RE: Rideau / Sussex
Sensitivity: Company Confidential

This seems like adding layers of response.

I understand why Rideau centre is upset with us.

From: Ayotte, Kim <Kim.Ayotte@ottawa.ca>
Sent: February 17, 2022 9:09 AM
To: Fleury, Mathieu (Personal) <MFleury@ottawa.ca>
Cc: Kanellakos, Steve <Steve.Kanellakos@ottawa.ca>
Subject: FW: Rideau / Sussex
Sensitivity: Confidential

Sharing the results of our review of the matter to help you unbdertsand.

From: Ayotte, Kim <Kim.Ayotte@ottawa.ca>
Sent: February 16, 2022 1:48 PM
To: Therkelsen, Jennifer <Jennifer.Therkelsen@ottawa.ca>
Subject: RE: Rideau / Sussex

Thanks...

From: Therkelsen, Jennifer <Jennifer.Therkelsen@ottawa.ca>
Sent: February 16, 2022 1:46 PM
To: Ayotte, Kim <Kim.Ayotte@ottawa.ca>
Subject: RE: Rideau / Sussex

Hi Kim,

Here is the history on this for your awareness. I am also preparing a less detailed response back to be provided to the resident but wanted to provide you with the details first.

On Monday BLRS received a service request (SR) for 50 Rideau Street regarding a vehicle in the Rideau Centre parking lot. Due to safety concerns and the location of the call being in the heart of the red zone, OPS attended and did not request BLRS support at that time. This SR ended up being cancelled by OPS as they were trying to resolve the matter with the driver of the vehicle and advised that they would call us back if assistance was required.

In the late afternoon, BLRS was asked to attend the location to proceed with the towing of the vehicle. A parking ticket was issued to the vehicle by BLRS and a tow truck had been arranged. Upon

notification that OPS was not able to re-attend the location, the tow was cancelled. For reference, OPS must be present for enforcement action in the red zone as they are the lead enforcement agency and to ensure the safety of our Officers.

That evening, BLRS was requested back at the location with OPS support. BLRS called the tow company and were provided with an ETA of 20 minutes. After an hour of waiting for a tow truck, BLRS followed up once again with the tow company and were advised that they would not be sending a tow truck due to safety reasons.

After discussions through the NCRCC, it was decided that follow up would occur the next day.

On Tuesday, upon further discussion with the tow company as well as the NCRCC, towing was strategically scheduled for 8pm that evening. By that time, the Rideau Centre had already reached out to the vehicle company, resulting in the operator moving the vehicle out of the parking garage.

Hope this helps to give some background. Please feel free to give me a call should you wish to discuss further. The other email is coming in a moment that is less detailed for Councillor Fleury.

Thanks,
Jenn

From: Ayotte, Kim <Kim.Ayotte@ottawa.ca>
Sent: February 16, 2022 10:32 AM
To: Therkelsen, Jennifer <Jennifer.Therkelsen@ottawa.ca>
Subject: FW: FW: Rideau / Sussex

Can you follow up and let me know what happened.

Thanks,

Kim

From: Fleury, Mathieu (Personal) <MFleury@ottawa.ca>
Sent: February 16, 2022 10:14 AM
To: Ayotte, Kim <Kim.Ayotte@ottawa.ca>; Kanellakos, Steve <Steve.Kanellakos@ottawa.ca>
Cc: Galipeau, Stephane <Stephane.Galipeau@ottawa.ca>
Subject: FW: FW: Rideau / Sussex

See below from Rideau Centre.

What should I answer him? I think he raises a fair point.

Mat

From: Brian O'Hoski <brian.ohoski@cadillacfairview.com>
Sent: February 16, 2022 9:07 AM
To: Fleury, Mathieu (Personal) <MFleury@ottawa.ca>
Subject: Re: FW: Rideau / Sussex

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nage to tow a single pedestrian vehicle that was engaged in illegal activity from a private lot in a 36 hour window.

GENERAL MANAGER

CF Rideau Centre
50 Rideau Street, Suite 300
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T: (613) 236-6565 EX121227 M: (416) 953-4759

brian.ohoski@cadillacfairview.com

cfrideaucentre.com



On Wed, Feb 16, 2022 at 7:12 AM Fleury, Mathieu (Personal) <MFleury@ottawa.ca> wrote:

fyi

From: Councillor Liaison du Conseil <councillorliaisonduconseil@ottawa.ca>

Sent: Tuesday, February 15, 2022 21:44

To: Fleury, Mathieu (Personal) <MFleury@ottawa.ca>

Cc: Therkelsen, Jennifer <Jennifer.Therkelsen@ottawa.ca>; Councillor Liaison du Conseil <councillorliaisonduconseil@ottawa.ca>

Subject: RE: Rideau / Sussex

Hello Councillor Fleury,

Thank you for your email.

I wanted to give you an update about the situation. The EOC worked this afternoon with partners in the Ottawa Police Service and By-law and Regulatory Services to put a towing solution in place. The tow was booked for this evening; however, the vehicle left the parking lot beforehand. We will continue to monitor the situation.

Please do not hesitate to reach out if you have any questions.

Thank you,

Melanie

From: Councillor Liaison du Conseil <councillorliaisonduconseil@ottawa.ca>

Sent: February 15, 2022 1:06 PM

To: Therkelsen, Jennifer <Jennifer.Therkelsen@ottawa.ca>; Fleury, Mathieu (Personal) <MFleury@ottawa.ca>;
Councillor Liaison du Conseil <councillorliaisonduconseil@ottawa.ca>

Cc: Lemay, Sebastien J (Police) <LemayS@ottawapolice.ca>; Galipeau, Stephane <Stephane.Galipeau@ottawa.ca>;
Chapman, Roger <Roger.Chapman@ottawa.ca>; Khorrami, Myrka <myrka.khorrami@ottawa.ca>

Subject: RE: Rideau / Sussex

Hello Councillor Fleury,

Thank you for your email.

We're looking into this and will get back to you.

Best,

Melanie

From: Therkelsen, Jennifer <Jennifer.Therkelsen@ottawa.ca>

Sent: February 15, 2022 12:47 PM

To: Fleury, Mathieu (Personal) <MFleury@ottawa.ca>; Councillor Liaison du Conseil
<councillorliaisonduconseil@ottawa.ca>

Cc: Lemay, Sebastien J (Police) <LemayS@ottawapolice.ca>; Galipeau, Stephane <Stephane.Galipeau@ottawa.ca>; Chapman, Roger <Roger.Chapman@ottawa.ca>; Khorrami, Myrka <myrka.khorrami@ottawa.ca>
Subject: RE: Rideau / Sussex

Hi Councillor,

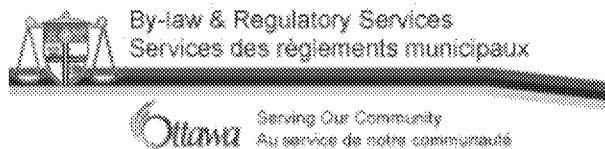
Sending to the Councillor Liaison email inbox a wholesome review and response as this area is in the area is under Police Command and we continue to work with them through the NCRCC for attendance and enforcement.

Jenn

Jennifer Therkelsen

Program Manager, Enforcement / Gestionnaire de programme, Application

Tel / tél. : 613-580-2424, ext. / poste 23873



@OttawaBylaw



@RegMunicip_Ott

From: Fleury, Mathieu (Personal) <MFleury@ottawa.ca>

Sent: February 15, 2022 12:17 PM

To: Therkelsen, Jennifer <Jennifer.Therkelsen@ottawa.ca>

Cc: brian.ohoski@cadillacfairview.com; andrewpeck@downtownrideau.com; Lemay, Sebastien J (Police) <LemayS@ottawapolice.ca>; Galipeau, Stephane <Stephane.Galipeau@ottawa.ca>; Chapman, Roger <Roger.Chapman@ottawa.ca>; Khorrami, Myrka <myrka.khorrami@ottawa.ca>

Subject: FW: Rideau / Sussex

Importance: High

Hi Jenn,

See below.

How can by law assist Rideau Centre with this issue in their parking lot?

Mat

From: Brian O'Hoski <brian.ohoski@cadillacfairview.com>
Sent: Tuesday, February 15, 2022 11:56
To: Fleury, Mathieu <Mathieu.Fleury@ottawa.ca>
Cc: Andrew Peck <andrewpeck@downtownrideau.com>
Subject: Rideau / Sussex

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u are aware we have been concerned about the illegal occupation for the Rideau/Sussex intersection for weeks now. That concern is growing to fear as it appears the protesters seem to continue to fortify the area with no resistance or intervention from authorities.

They have realigned the semi trucks and created a secondary barrier with winnebagos. They continue to supply fuel and supplies, and over the weekend Police even allowed a pumping truck from Lameroux pumping in to empty their portable toilets.

On a side note, Lameroux Pumping had parked a red pick-up truck in my underground parking with a diesel fuel supply tank in the back and protesters were going back and forth filling portable gas cans and carrying them out to the demonstration. I personally called 911 at 10:30am yesterday as this kind of activity (open fuel transportation and distribution in an enclosed space) poses a tremendous risk to my property and people. Police did show up and waited for the individuals to return. We had also requested a tow from bylaw as this is private property. That truck is still in my parking lot and I was not supported by by-law. It's been over 24 hours.

GENERAL MANAGER

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